Brennan, Ross

From: Deloi.Carl@epamail.epa.gov

Sent: Priday, October 26, 2012 11:38 AM

To: Ross_Brennan/DC/USEPA/US@aa.ad.epa.gov **Subject:** EPA_HQ-2013-000197 - response to Hall

Attachments: Summary of NSTEPS Peer Review Comments and Timeline for Great Bay.docx; 2010_10

_15_17_06_27.response.to.hall.pdf; AX-12-000-7965 - 9-19-2012 to Ellen.docx

Ross.

These are records that I could locate related to the John Hall response, but it is not clear to me that they are all responsive. I am forwarding them to be as conservative as possible in replying.....c

Carl R. DeLoi, Chief Wetlands & Information Branch EPA-New England 5 Post Office Square Suite 100 (OEP05) Boston, MA 02109-3912 617-918-1581

----- Forwarded by Carl Deloi/R1/USEPA/US on 10/26/2012 11:33 AM -----

From: Stephen Silva/R1/USEPA/US To: Dan Arsenault/R1/USEPA/US@EPA

Cc: Brian Pitt/R1/USEPA/US@EPA, Carl Deloi/R1/USEPA/US@EPA, David Pincumbe/R1/USEPA/US@EPA, Nancy Grantham/R1/USEPA/US@EPA, Phil

Colarusso/R1/USEPA/US@EPA, Samir Bukhari/R1/USEPA/US@EPA, Stephen Perkins/R1/USEPA/US@EPA

Date: 05/07/2012 10:47 AM

Subject: Re: Fw: Courtesy Copy of Great Bay Municipal Coalition Letter to EPA Headquarters Documenting Apparent Region I Scientific Misconduct and Agency Bias and Requesting Transfer of Matter to Independent Panel of Experts

Hi Dan,

Looks like a common tactic of this company. See response to 2010 accusations against R3 and HQ FYI. Steve

(See attached file: 2010_10_15_17_06_27.response.to.hall.pdf)

an Arsenault---05/07/2012 10:14:10 AM---Attached is a copy of a letter which was forwarded to me as a courtesy from Amber Thornhill of Hall

From: Dan Arsenault/R1/USEPA/US

To: Carl Deloi/R1/USEPA/US@EPA, Brian Pitt/R1/USEPA/US@EPA, Stephen Silva/R1/USEPA/US@EPA, Stephen Perkins/R1/USEPA/US@EPA, Phil Colarusso/R1/USEPA/US@EPA, David Pincumbe/R1/USEPA/US@EPA, Samir Bukhari/R1/USEPA/US@EPA, Nancy Grantham/R1/USEPA/US@EPA Date: 05/07/2012 10:14 AM

Subject: Fw: Courtesy Copy of Great Bay Municipal Coalition Letter to EPA Headquarters Documenting Apparent Region I Scientific Misconduct and Agency Bias and Requesting Transfer of Matter to Independent Panel of Experts

Attached is a copy of a letter which was forwarded to me as a courtesy from Amber Thornhill of Hall and Associates. The

letter is addressed to Lisa Jackson and Arthur Elkins (Inspector General). The letter is accusing the Region of scientific misconduct. The letter requests that EPA HQ take the following actions:

- Due to the severity and quantity of violations, we request that (1) arranged with the Administrator's office to discuss the matter an review of Great Bay Estuary matters be withdrawn from Region I ar to an independent panel of experts who can evaluate the scientific that is the foundation of the Region's position.
- We further request that Region I's actions be reviewed by the Office General.

Dan Arsenault Municipal Permits Branch U.S. Environmental Protection Agency 5 Post Office Square Suite 100, OEP06-1 Boston, MA 02109-3912

Phone: (617) 918-1562 Fax: (617) 918-0562

---- Forwarded by Dan Arsenault/R1/USEPA/US on 05/07/2012 10:08 AM -----

From: Amber Thornhill <athornhill@hall-associates.com>

To: Dan Arsenault/R1/USEPA/US@EPA Cc: John Hall <ihall@hall-associates.com>

Date: 05/04/2012 07:15 PM

Subject: Courtesy Copy of Great Bay Municipal Coalition Letter to EPA Headquarters Documenting Apparent Region I Scientific Misconduct and Agency Bias and

Requesting Transfer of Matter to Independent Panel of Experts

Dear Mr. Arsenault:

John asked me to send a courtesy copy of the attached letter to you. Due to the file size of the exhibits to the letter, the second half of the exhibits will follow in a separate email.

Sincerely,

Amber Thornhill

Hall & Associates 1620 I Street, NW Suite 701 Washington, DC 20006

Ph.: 202.463.1166 Fax: 202.463.4207

E-Mail: athornhill@hall-associates.com

The information contained in this e-mail is confidential and intended only for use by the individual or entity named. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by replying to this e-mail and destroying the original e-mail and any attachments thereto.

[attachment "Great Bay Municipal Coalition - Scientific Misconduct Letter to EPA - Final - 5-4-12.pdf" deleted by Stephen Silva/R1/USEPA/US] [attachment "Att. A - Timeline for Nitrogen Criteria Development in Great Bay Estuary - Final - 5-4-12.pdf" deleted by Stephen Silva/R1/USEPA/US] [attachment "Exhibits to Scientific Misconduct Letter - Part 1 of 2 - 5-4-12.pdf" deleted by Stephen Silva/R1/USEPA/US]

---- Forwarded by Carl Deloi/R1/USEPA/US on 10/26/2012 11:33 AM -----

From: Stephen Silva/R1/USEPA/US

To: Carl Deloi/R1/USEPA/US@EPA, Brian Pitt/R1/USEPA/US@EPA

Date: 06/21/2012 03:47 PM

Subject: Fw: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

Carl and Brain,

FYI Steve

---- Forwarded by Stephen Silva/R1/USEPA/US on 06/21/2012 03:46 PM -----

From: Dana Thomas/DC/USEPA/US
To: Stephen Silva/R1/USEPA/US@EPA

Date: 06/21/2012 02:28 PM

Subject: Re: Fw: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

Thank you Steve

I gave Betsy the materials as well as info on the peer review that we generated:

(See attached file: Summary of NSTEPS Peer Review Comments and Timeline for Great Bay.docx)

Dana A. Thomas, Ph.D.
Chief, Ecological and Health Processes Branch
OW/OST/HECD (4304T)
U.S. Environmental Protection Agency
1200 Pennsylvania Avenue NW
Washington DC 20460

T: 202-566-1046 F: 202-566-1140

tephen Silva---06/18/2012 04:09:24 PM---FYI ----- Forwarded by Stephen Silva/R1/USEPA/US on 06/18/2012 04:08

From: Stephen Silva/R1/USEPA/US To: Dana Thomas/DC/USEPA/US@EPA

Date: 06/18/2012 04:09 PM

Subject: Fw: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

FYI

---- Forwarded by Stephen Silva/R1/USEPA/US on 06/18/2012 04:08 PM -----

From: Stephen Perkins/R1/USEPA/US
To: Stephen Silva/R1/USEPA/US@EPA
Cc: Carl Deloi/R1/USEPA/US@EPA

Date: 06/18/2012 02:56 PM

Subject: Re: Fw: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

after sending my earlier response, i realized that i had prepared an "issue paper" for ellen gilinsky early this month. it should be attached here.

thanks

stephen

[attachment "Great Bay Briefing Paper 6-03-12.doc" deleted by Dana Thomas/DC/USEPA/US]

Please only print if necessary

tephen Silva---06/18/2012 12:19:17 PM---Hi Stephen, Are there talking points Dana Thomas should forward to her manager Betsy Behl? This is

From: Stephen Silva/R1/USEPA/US
To: Stephen Perkins/R1/USEPA/US@EPA
Cc: Dana Thomas/DC/USEPA/US@EPA

Date: 06/18/2012 12:19 PM

Subject: Fw: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

Hi Stephen,

Are there talking points Dana Thomas should forward to her manager Betsy Behl? This is the the timeline for 303d Listing and proposed numeric criteria development if you need it. thanks,

Steve

[attachment "Great Bay Timeline 303d List and Proposed TN Criteria.pptx" deleted by Stephen Perkins/R1/USEPA/US]

---- Forwarded by Stephen Silva/R1/USEPA/US on 06/18/2012 12:10 PM -----

From: Dana Thomas/DC/USEPA/US
To: Stephen Silva/R1/USEPA/US@EPA

Date: 06/18/2012 11:01 AM

Subject: Fw: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

I'd like to have the same talking points for Betsy as you have -- do you have anything you've already prepared?

Dana A. Thomas, Ph.D.
Chief, Ecological and Health Processes Branch
OW/OST/HECD (4304T)
U.S. Environmental Protection Agency
1200 Pennsylvania Avenue NW
Washington DC 20460

T: 202-566-1046 F: 202-566-1140

---- Forwarded by Dana Thomas/DC/USEPA/US on 06/18/2012 11:00 AM -----

From: Betsy Behl/DC/USEPA/US To: Dana Thomas/DC/USEPA/US@EPA

Date: 06/18/2012 10:59 AM

Subject: Fw: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

can you please provide me with talking points for this meeting next week?

thanks

---- Forwarded by Betsy Behl/DC/USEPA/US on 06/18/2012 10:58 AM -----

From: Elizabeth Southerland/DC/USEPA/US To: Arnita Hannon/DC/USEPA/US@EPA

Date: 06/18/2012 10:40 AM

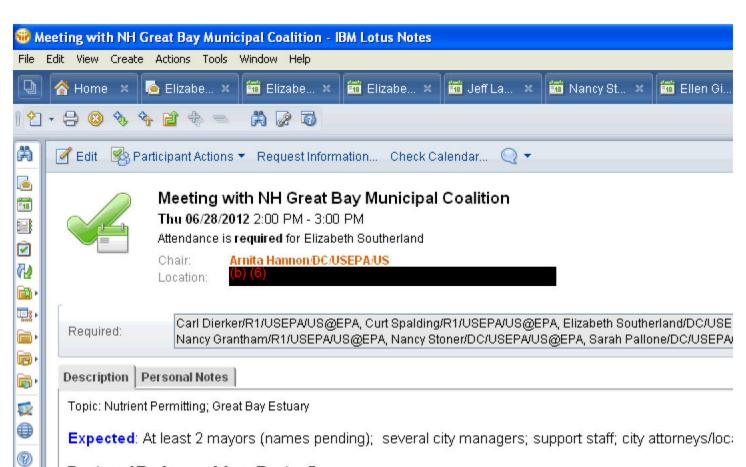
Subject: Fw: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

Sent by: Elizabeth Skane

Arnita, we noticed that this meeting got rescheduled for next Thursday 6/28. We just wanted to make sure that the appropriate folks were included in this meeting since the OW lead on this issue is OWM with OST playing a supporting role. If they are not already, can you please add the following folks to the meeting next Thursday? This first three are senior managers from OWM. Please make Elizabeth Southerland (Betsy) optional. Thank you!

Randy Hill/DC/USEPA/US, Deborah Nagle/DC/USEPA/US, Sheila Frace/DC/USEPA/US, Betsy Behl/DC/USEPA/US,

eskane for Betsy



Portion of Background from Region I

<u>Issue:</u> John Hall, on behalf of the Great Bay Municipal Coalition, sent a letter to the Administrator, dated May misconduct" and requesting: 1) a meeting with the Administrator's office to discuss the matter and 2) further rean independent panel of experts who can evaluate the scientific information this is the foundation of the Region's the matters are not withdrawn from Region 1.

<u>Discussion</u>: Region IX believes Mr. Hall has seriously mischaracterized what has played out over the past 4-5 draft numeric nutrient criterion and EPA's subsequent development of draft NPDES permits for three municipal stand ready to assist OW's review of the record and response to Hall's letter.

---- Forwarded by Elizabeth Skane/DC/USEPA/US on 06/18/2012 10:31 AM ----

From: Elizabeth Southerland/DC/USEPA/US

To: Arnita Hannon/DC/USEPA/US@EPA

Cc: Elizabeth Southerland/DC/USEPA/US@EPA, Betsy Behl/DC/USEPA/US@EPA, Randy Hill/DC/USEPA/US@EPA, Deborah Nagle/DC/USEPA/US@EPA,

Sara Hisel-McCoy/DC/USEPA/US@EPA, Heidi Faller/DC/USEPA/US@EPA, Elizabeth Skane/DC/USEPA/US@EPA

Date: 06/04/2012 10:59 AM

Subject: Request to add invitees Fw: HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

Sent by: Elizabeth Skane

Arnita, the OW lead office for this issue is OWM, with OST playing a supporting role. Can you please add the following folks from OWM and OST to this meeting invitation?

Randy Hill/DC/USEPA/US, Deborah Nagle/DC/USEPA/US, Betsy Behl/DC/USEPA/US,

Thank you, Elizabeth Skane for Betsy Southerland

---- Forwarded by Elizabeth Skane/DC/USEPA/US on 06/04/2012 10:54 AM ----



HOLD: Meeting with John Hall, New Hampshire Great Bay Municipal Coalition

Wed 06/06/2012 2:00 PM - 2:30 PM

Attendance is for Elizabeth Southerland

Chair: Arnita Hannon/DC/USEPA/US

Location: (b) (6)

Required:

Carl Dierker/R1/USEPA/US@EPA, Curt Spalding/R1/USEPA/US@EPA, Doug Gutro/R1/USEPA/US@EPA, Elizabeth Southerland/DC/USEPA/US@EPA, Ellen Gilinsky/DC/USEPA/US@EPA, Nancy Grantham/R1/USEPA/US@EPA, Sarah Pallone/DC/USEPA/US@EPA

Description

Topic: Nutrient Permitting Issue (Technical and Policy)

John Hall represents the New Hampshire Great Bay Municipal Coalition. The following towns are members of the coalition: Dover; Exeter; Newmarket; Portsmouth; Rochester. We have asked that representatives from those towns dial into the meeting. We are awaiting a confirmation from Mr. Hall of who from each town will participate.

This is a Calendar HOLD ONLY - pending response from Hall confirming that towns will participate.

Personal Notes

---- Forwarded by Carl Deloi/R1/USEPA/US on 10/26/2012 11:33 AM ----

From: Nancy Grantham/R1/USEPA/US

To: Carl Deloi/R1/USEPA/US@EPA, Stephen Perkins/R1/USEPA/US@EPA, Carol Krasauskis/R1/USEPA/US@EPA

Date: 08/24/2012 06:36 AM Subject: Fw: great bay letter is this response somewhere in the region? can someone send us a copy of the latest draft? thanks ng

---- Forwarded by Nancy Grantham/R1/USEPA/US on 08/24/2012 06:35 AM -----

From: Ellen Gilinsky/DC/USEPA/US To: Curt Spalding/R1/USEPA/US@EPA

Cc: Bob Sussman/DC/USEPA/US@EPA, Laura Vaught/DC/USEPA/US@EPA, Nancy Grantham/R1/USEPA/US@EPA

Date: 08/23/2012 09:59 AM Subject: Re: great bay

All

(b) (5) deliberative

Ellen

Ellen Gilinsky, Ph.D. Senior Policy Advisor Office of Water

US Environmental Protection Agency

Room 3111 East

Telephone: (202) 564-2549 Cell: (202) 236-6882

Email: Gilinsky, Ellen@epa.gov

Mailing Address: 1200 Pennsylvania Avenue, NW, Mail Code 4101M, Washington, DC 20460-0001 Physical/FedEx/Courier Address: 1201 Constitution Ave., NW, Rm. 3111 East Bldg., Washington, DC

20004-3302

Curt Spalding---08/22/2012 04:02:49 PM---Hi Ellen, Here is what we told Senator Shaheen's staff when they inquired this week in preparation

From: Curt Spalding/R1/USEPA/US To: Ellen Gilinsky/DC/USEPA/US@EPA

Cc: Bob Sussman/DC/USEPA/US@EPA, Curt Spalding/R1/USEPA/US@EPA, Laura Vaught/DC/USEPA/US@EPA

Date: 08/22/2012 04:02 PM Subject: Re: great bay Sent by: Nancy Grantham

Hi Ellen,

Here is what we told Senator Shaheen's staff when they inquired this week in preparation for a meeting the Senator has in Dover, NH next Tuesday. (b) (5) deliberative

thanks

Nancy Grantham

---- Forwarded by Nancy Grantham/R1/USEPA/US on 08/22/2012 06:51 AM -----

From: Carl Deloi/R1/USEPA/US

To: Nancy Grantham/R1/USEPA/US@EPA,

Cc: Ken Moraff/R1/USEPA/US@EPA, Rodney Elliott/R1/USEPA/US@EPA, Stephen Perkins/R1/USEPA/US@EPA, Samir Bukhari/R1/USEPA/US@EPA, Brian

Pitt/R1/USEPA/US@EPA Date: 08/21/2012 02:32 PM

Subject: Re: Fw: Great Bay Update for Senator Shaheen

(b) (5)

Carl R. DeLoi, Chief Wetlands & Information Branch EPA-New England 5 Post Office Square Suite 100 (OEP05) Boston, MA 02109-3912 617-918-1581

Jancy Grantham---08/21/2012 01:49:58 PM---can we answer? thanks ng ----- Forwarded by Nancy Grantham/R1/USEPA/US on 08/21/2012 01:49 PM ----

From: Nancy Grantham/R1/USEPA/US

To: Carl Deloi/R1/USEPA/US@EPA, Stephen Perkins/R1/USEPA/US@EPA, Ken Moraff/R1/USEPA/US@EPA

Cc: Rodney Elliott/R1/USEPA/US@EPA

Date: 08/21/2012 01:49 PM

Subject: Fw: Great Bay Update for Senator Shaheen

can we answer? thanks ng

----- Forwarded by Nancy Grantham/R1/USEPA/US on 08/21/2012 01:49 PM -----

From: "Holmes, Sarah (Shaheen)" <Sarah_Holmes@shaheen.senate.gov>

To: Nancy Grantham/R1/USEPA/US@EPA,

Cc: Rodney Elliott/R1/USEPA/US@EPA, Doug Gutro/R1/USEPA/US@EPA

Date: 08/21/2012 12:40 PM

Subject: RE: Great Bay Update for Senator Shaheen

This is great - any ETA on final permits for Exeter, Newmarket and Dover?

From: Nancy Grantham [mailto:Grantham.Nancy@epamail.epa.gov]

Sent: Tuesday, August 21, 2012 11:03 AM

To: Holmes, Sarah (Shaheen)
Cc: Rodney Elliott; Doug Gutro

Subject: Great Bay Update for Senator Shaheen

Sarah ---

Let us know if this works for the meeting next Tuesday.

Thanks

ng

There was a meeting scheduled with Dover (at their request in Dover) for Monday August 6th which was cancelled due to an unexpected family matter on the part of our staff. We are trying to reschedule for early September in Dover.

We expect that HQ will be responding to the Coalition's letter(s) within the next few weeks. Vacations may have slowed the response down some, as well as multiple submittals from the Coalition which add to the review time.

Although we have been mostly engaged with Newmarket and Exeter to this point, we fully expect that a permit schedule and adaptive management approach can be achieved in Dover that will address point source nitrogen control, continue to address non-point sources and **not** result in undue financial hardship for Dover.

Our conversations with other communities including Durham and Newington are continuing and include topics such as integrated permitting strategies that consider point source/non point source and regulated stormwater controls.

We are very sensitive to cost impacts and the value in assessing initial point source upgrades and measuring their effectiveness prior to requiring more stringent controls.

A recent letter to Portsmouth indicating their next permit will likely contain a limit of 8 mg/l for total nitrogen is a special situation based on the location of that discharge and available data for assessing the impacts of that discharge.

□Ellen Gilinsky---08/22/2012 01:31:21 PM---(b) (5) deliberative

From: Ellen Gilinsky/DC/USEPA/US
To: Bob Sussman/DC/USEPA/US@EPA, Laura Vaught/DC/USEPA/US@EPA, Curt Spalding/R1/USEPA/US@EPA, Date: 08/22/2012 01:31 PM
Subject: great bay

(b) (5) deliberative

Ellen Ellen Gilinsky, Ph.D. Senior Policy Advisor Office of Water

US Environmental Protection Agency Room 3111 East

Telephone: (202) 564-2549 Cell: (202) 236-6882

Email: Gilinsky, Ellen@epa.gov

Mailing Address: 1200 Pennsylvania Avenue, NW, Mail Code 4101M, Washington, DC 20460-0001 Physical/FedEx/Courier Address: 1201 Constitution Ave., NW, Rm. 3111 East Bldg., Washington, DC 20004, 2202

20004-3302

---- Forwarded by Ellen Gilinsky/DC/USEPA/US on 08/22/2012 01:29 PM -----

From: "Stewart, Harry" <Harry.Stewart@des.nh.gov>
To: Ellen Gilinsky/DC/USEPA/US@EPA

Date: 08/21/2012 05:46 PM

Subject: FW: Letter from City of Rochester

FYI

Here's one of the three identical letters sent by Rochester, Portsmouth and Dover.

They were sent under separate cover letter, and received late last week.

[attachment "2012-08-20 (2).pdf" deleted by Nancy Grantham/R1/USEPA/US]

---- Forwarded by Carl Deloi/R1/USEPA/US on 10/26/2012 11:33 AM -----

From: Nancy Grantham/R1/USEPA/US To: Carl Deloi/R1/USEPA/US@EPA Cc: Stephen Perkins/R1/USEPA/US@EPA Date: 08/24/2012 07:56 AM

Subject: Re: Fw: Great Bay responsethanks

thanks .. we will also need talking points for curt's call with cong guinta on monday -- it is at 10:30 ..thanks much

Carl Deloi---08/24/2012 07:52:48 AM---N, This is the last version sent to HQc

From: Carl Deloi/R1/USEPA/US
To: Nancy Grantham/R1/USEPA/US@EPA
Cc: Stephen Perkins/R1/USEPA/US
Date: 08/24/2012 07:52 AM
Subject: Fw: Great Bay response

N,

This is the last version sent to HQc

Carl R. DeLoi, Chief Wetlands & Information Branch EPA-New England 5 Post Office Square Suite 100 (OEP05) Boston, MA 02109-3912 617-918-1581 From: Carl Deloi/R1/USEPA/US To: Michelle Schutz/DC/USEPA/US@EPA

Cc: Stephen Perkins/R1/USEPA/US, Brian Pitt/R1/USEPA/US@EPA, Stephen Silva/R1/USEPA/US@EPA

Date: 08/23/2012 10:46 AM Subject: Great Bay response

Michelle,

I have attached a revised version of the letter that I hope addresses Ellen's comments (shown below). Give me a call (617-918-1581) if you have any questions or would like to go over any of the suggested changes......Carl

[attachment "John Hall Response 8.23.12.editcrddocx.docx" deleted by Nancy Grantham/R1/USEPA/US]



thanks all!

Ellen

Carl R. DeLoi, Chief Wetlands & Information Branch EPA-New England 5 Post Office Square Suite 100 (OEP05) Boston, MA 02109-3912 617-918-1581

---- Forwarded by Carl Deloi/R1/USEPA/US on 10/26/2012 11:33 AM -----

From: Nancy Grantham/R1/USEPA/US

To: Curt Spalding/R1/USEPA/US@EPA, Stephen Perkins/R1/USEPA/US@EPA, Carl Deloi/R1/USEPA/US@EPA

Date: 09/20/2012 05:52 AM

Subject: Fw: Re: great bay one more time

FYI .. Looks like we are getting closer

----Forwarded by Nancy Grantham/R1/USEPA/US on 09/20/2012 05:51AM ----

To: Ellen Gilinsky/DC/USEPA/US@EPA From: Bob Sussman/DC/USEPA/US@EPA

Date: 09/19/2012 06:55PM

Cc: Denis Borum/DC/USEPA/US@EPA, Laura Vaught/DC/USEPA/US@EPA, Nancy

Grantham/R1/USEPA/US@EPA

Subject: Re: great bay one more time

(b) (5) deliberative

Robert M. Sussman

Senior Policy Counsel to the Administrator

Office of the Administrator

US Environmental Protection Agency

From: Ellen Gilinsky/DC/USEPA/US

To: Laura Vaught/DC/USEPA/US@EPA, Nancy Grantham/R1/USEPA/US@EPA, Bob

Sussman/DC/USEPA/US@EPA

Cc: Denis Borum/DC/USEPA/US@EPA Date: 09/19/2012 05:21 PM

Subject: great bay one more time

(b) (5) deliberative

Ellen Gilinsky, Ph.D. Senior Policy Advisor Office of Water

US Environmental Protection Agency

Room 3111 East

Telephone: (202) 564-2549 Cell: (202) 236-6882

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Mailing Address: 1200 Pennsylvania Avenue, NW, Mail Code 4101M, Washington, DC 20460-

0001

Physical/FedEx/Courier Address: 1201 Constitution Ave., NW, Rm. 3111 East Bldq.,

Washington, DC 20004-3302

(See attached file: AX-12-000-7965 - 9-19-2012 to Ellen.docx)